

Energy Affordability Package 2017

○ Fact Sheet

18 September 2017

Access to reliable and affordable energy is a top priority of the NSW Government. To address this, on 3 September 2017, the Energy Affordability Package was announced to save NSW households and small businesses hundreds of dollars a year off their energy bills through increasing rebates and removing unnecessary retailer fees.

Rebate increase of 20%

A 20% increase in the rates for all NSW energy rebates has been introduced and is effective from 1 July 2017. All eligible rebate customers are entitled to receive the boosted payment from this date. The NSW Government is working with energy retailers to credit these customer accounts as quickly as possible.

The energy rebates with a rate rise include the:

- Low Income Household Rebate;
- Family Energy Rebate;
- NSW Gas Rebate;
- Life Support Rebate; and
- Medical Energy Rebate.

Increased energy rebates will also be introduced for concession card holders and other eligible customers.

Find out more at

www.resourcesandenergy.nsw.gov.au/rebates-boost

Removal of retailer fees

The NSW Government is working with retailers to remove exit, paper bill and Australia Post fees as soon as possible. Once implemented, an announcement about the details will be made to confirm.

Increase energy efficiency

Whether we are heating, cooling or lighting our homes and businesses, or manufacturing and transporting goods and materials, we can

optimise our energy use by improving our energy efficiency.

The NSW Government has announced \$112.5 million of funding towards energy efficiency programs to help households and small businesses save energy and money.

With \$80 million invested in household programs, the NSW Government will:

- Provide households with discounts to upgrade their homes through partnering tradespeople and suppliers;
- Help concession cardholders by offering discounts on new energy efficient fridges and TVs to replace old, inefficient models;
- Provide grants to cover up to half the cost of upgrading community, public and Aboriginal housing to help tenants save energy and money; and
- Partner with energy retailers to help their energy hardship customers go solar.

Small business energy efficiency programs will see an investment of \$30 million to:

- Provide discounts to upgrade equipment through partnering tradespeople and suppliers; and
- Provide energy management training and follow up support so businesses know how they can save energy and money.

Find out more at

future.environment.nsw.gov.au/energy-affordability.

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How can I reduce my energy bill?

Making small changes around your home or business can reduce your energy use and lower your bills. Increasing your energy efficiency can be as simple as choosing products with high energy ratings, using electricity at off-peak times, or even switching off appliances when they're not in use.

How will energy efficiency save me money?

Being energy efficient and investing in energy efficiency practices and products can benefit households, businesses and industry through reducing energy bills and lowering greenhouse gas emissions and other pollutants. This also contributes to increased energy reliability and security.

Read our tips on how you can be more energy efficient at

www.resourcesandenergy.nsw.gov.au/energy-consumers.

More information

Compare energy offers
EnergyMadeEasy.gov.au

Rebates
www.resourcesandenergy.nsw.gov.au/rebates-boost

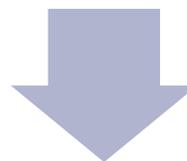
Energy Efficiency
future.environment.nsw.gov.au/energy-affordability

Reduce your energy bill
www.resourcesandenergy.nsw.gov.au/energy-consumers

How can I compare energy offers?

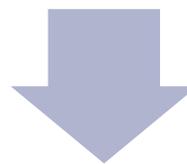
1. Find your last energy bill.

- This will be a useful guide when discussing your energy usage and will allow you to compare the available plans to work out what is best for you.



2. Use an impartial comparison tool.

- EnergyMadeEasy.gov.au is an independent comparison tool provided by the Australian Energy Regulator. It allows consumers to compare energy offers in the market in their local area. You'll need to answer a few questions about your energy usage, which is why you should have a recent bill with you, and then you will have a list of options to compare and find the right option for you.



3. Make your decision.

- Once you have made a comparison online, you can call the provider to set up your account for your household or business.
- Read the Energy Price Factsheet for your preferred price plans.
- Pick up the phone and call your preferred retailer if you want to discuss available options, offers and discounts.
- Once you've made your decision, you can call your selected provider to walk you through the steps of signing up for a new deal, or sign up online.